
Schwartz Center Rounds

at Baystate Medical Center / Tufts University

Chestnut Conference Rooms 1 A & B

February 26, 2007/ Monday

12 – 1 PM

[Please arrive for lunch at 11:45 AM]

Topic: *“The Difficult Patient-Providing Care, Coping and Setting Boundaries”*

After attending this program you should be able to:

- Describe a critical element that enhances the relationship and understanding between patient and caregivers.
- Identify patient and provider characteristics and behavior that impede or foster compassionate care.
- Explain the value of communications among health care professionals, patients, and families for decision-making, intervention, and support.

Each Schwartz Center Rounds session begins with multidisciplinary clinicians presenting a challenging and interesting patient situation.

The Kenneth B. Schwartz Center is a non-profit organization dedicated to promoting compassionate care and strengthening the relationship between patients and caregivers.

Risk Management

These credits are appropriate for risk management study.

Physicians

Baystate Health is accredited by the Accreditation Council for Continuing Medical Education to sponsor continuing medical education for physicians. Baystate Health designates this educational activity for a maximum of 1.0 AMA PRA Category 1 Credit(s)[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Nurses

Baystate Health System, Office of Continuing Education has approved this course for continuing education units in accordance with the regulations of the Commonwealth of Massachusetts Board of Registration in Nursing. This offering carries 1.2 contact hours for nurses.

All faculty participating in continuing education programs sponsored by Baystate Health System, Inc. are expected to disclose to the program audience any real or apparent conflicts of interest related to the content of their presentations. Dr. Broder has no financial arrangements or affiliations with any pharmaceutical or instrument companies whose products may be germane to the content of this presentation.

To receive CME Category 1 credit for this course, you must complete an evaluation form. You must include your social security number and name.

For information on Continuing Education Credits and learning objectives please visit our Continuing Education Office Website at: www.pware.com/1150test.